

Mobility Vehicle Hire Terms & Conditions

Mobility Scooters, Powered Wheelchairs and Trampers are referred to as 'Mobility Vehicles' in this customer contract.

- I understand Morecambe Bay Partnership provides fully comprehensive insurance which is only valid if I abide by the Terms & Conditions of use, have completed a Membership form within the last 12 months, or sooner if information has changed, and have completed the pre-use training/assessment with the member of staff or volunteer facilitating the hire.
- I understand I am responsible for my own safety and that I must use the mobility vehicle responsibly as instructed by the hire point staff, always taking regard for the safety of others.
- I understand that I can only use the mobility vehicle on recommended routes that have been safety audited and explained to me by staff at the hire point. If I choose to take the mobility vehicles on any other routes, I understand this will affect my safety and the insurance cover and do this entirely at my own risk.
- I understand that mobility vehicles **MUST NOT** be driven on the highway, except for crossing the road or where there is no pavement, as this is a prosecutable offence for the driver under UK Law.
- I agree to note potential hazards that site staff bring to my attention and understand that the route conditions may change depending on the weather.
- I understand that I will need to be accompanied by a non-disabled person whilst I have a Trumper on hire (Trumper users only, does not apply to mobility scooters or powered wheelchair).
- I will carry a working mobile phone with the hire point emergency telephone number and follow any additional safety procedures given to me by hire point staff.
- I am 14 years of age or older. If aged 14-18 years old I will always be accompanied by a parent, guardian, personal assistant, or carer.
- I agree not to use the mobility vehicle when under the influence of alcohol or drugs, or medication which could affect my ability to safely operate the mobility vehicle.
- I agree not to do anything to the mobility vehicle except to make any necessary adjustments to the seat and handlebar position controls and I will not hang anything on the mobility vehicle handlebars or armrests.
- I will not allow anyone else to use the mobility vehicle, carry passengers or animals, or be in control of a pet on a lead (registered Assistance Dogs permitted).
- I agree to notify hire point staff of any incident, accident, damage or operational difficulty involving the mobility vehicle and complete a statement detailing the circumstances.
- I will return the mobility vehicle within the agreed time and understand that failure to do so will initiate emergency/recovery procedures that could incur a charge.
- I agree not to leave the mobility vehicle unattended, unless I have removed the key and keep it with me and it is not causing an obstruction.

- I agree to provide proof of name and address, e.g. driving licence, passport, blue badge, utility bill, to be checked by hire point staff prior to releasing the mobility scooter and agree to Morecambe Bay Partnership storing contact details for the purpose of equipment security and insurance (under the terms explained in Morecambe Bay Partnership's Data Protection Policy).
- I understand Morecambe Bay Partnership provides fully comprehensive insurance which is only valid if I abide by the Terms & Conditions of use.
- I agree to pay the full cost of any necessary repairs resulting from misuse of the mobility vehicle.